

COSENTINO, S.A. DEKTON® RESIDENTIAL 25-YEAR TRANSFERABLE WARRANTY FOR NORTH AMERICA

NAME _____ WARRANTY NUMBER _____
ADDRESS _____
CITY _____ STATE _____ ZIP _____
E-MAIL _____
PHONE _____ FAX _____

Cosentino, S.A. warrants to the residential owner-occupants of installed Dekton® Ultracompact surfaces ("Dekton® Surfaces") that for a period of twenty-five (25) years from the date of installation of the Dekton® Surfaces in your single family residential home, that the Dekton® material will be free from manufacturing defects and perform in service when properly installed and maintained. If a manufacturing defect occurs during the warranty period, Cosentino, S.A. will at its option, repair or replace the defective Dekton® Surfaces. This warranty is transferable.

WHAT THIS LIMITED 25-YEAR TRANSFERABLE WARRANTY COVERS:

- This limited transferable warranty covers Dekton® Surfaces that have been purchased from an Authorized Dekton® Installer or Dealer ("Authorized Installer") and have been permanently installed in your single family residence by an Authorized Installer.
- This limited warranty covers products that have been maintained according to the Dekton® Surfaces Care and Maintenance and set forth on www.dekton.com/usa.
- Cracking due to exposure to extreme hot and cold temperatures, and cracking due to thermal shock.
- Staining against most common food, beverage, and household products provided that Customers follow proper care and maintenance guidelines.
- Fading due to exposure to direct Ultra Violet (UV) sunlight in both indoor and outdoor applications.

WHAT THIS LIMITED 25-YEAR TRANSFERABLE WARRANTY DOES NOT COVER:

- This warranty does not cover faulty or improper fabrication or faulty or improper installation.
- Dekton® Ultracompact Surface cracking due to an external force or interaction such as impacts, uneven cabinets or flooring, structural settling or movements, improper installation or other conditions in the home that may cause the Dekton® Surfaces to shift. Therefore, cracks or chipping due to impact from heavy objects, and movement, shifting, settling of support structure below the countertop or flooring surface (cabinets, flooring, foundation etc.), are not covered by this warranty.
- This warranty does not cover any additional or supplemental repairs or modifications such as, any plumbing, electrical, tile or wall surface modifications, subfloor repair or preparations that may be necessary to repair or replace the Dekton® Surfaces covered under this limited warranty; such other repairs and modifications shall be the responsibility of the customer.
- This warranty does not cover products that have been treated or covered with an unapproved chemical or coating. If Cosentino, S.A. and/or Cosentino North America determine, in their discretion, that the application of unapproved chemicals and/or coatings caused or contributed to the defect(s) in the product, it shall have no obligations under this Warranty.
- This warranty does not cover products that have not been paid for in full.
- This warranty does not cover products exposed to abnormal use or conditions or abuse in any way. "Abnormal use or conditions" includes, but is not limited to, damage from mishandling or misuse, physical or chemical abuse, and failure to follow proper care and maintenance instructions, including but not limited to damage from chipping, cracking, impact damage or breaking due to customer abuse.
- Dekton® Surfaces are intended to have a natural and non-uniform appearance, thus this limited warranty does not cover any variances in color, shade, particle structure or gloss level.
- This warranty does not cover products that you, the customer, decide you do not like after installation due to color, edging styles or other opinions based on personal preference.
- This warranty does not cover seam appearance or performance.
- This warranty does not cover temporary marks on the Dekton® products including but not limited to metal marks, fingerprints or smudges or other temporary marks made by household utensils.
- This warranty does not cover "commercial uses" of the Dekton® products. "Commercial uses" include but are not limited to use in commercial buildings such as retail stores, restaurants, offices, hotels, or apartment complexes.
- Cosentino, S.A. is not responsible for damage or injury caused in whole or in part by acts of God, (including but not limited to earthquakes, tornadoes, tropical storms, and hurricanes), exposure to corrosive contaminants (including but not limited to salt water or chemicals in storm waters), fires, floods, explosions, improper storage or handling, job site conditions, architectural and engineering design, structural settling or movement, acts of vandalism, or accidents.

REGISTRATION, ACTIVATION, AND OBTAINING SERVICE:

To activate your registered warranty, please visit www.cosentinowarranty.com or call or write to Cosentino, S.A.'s North American distributor at the phone number or address below. You must activate your warranty within sixty (60) days of installation to be eligible under this warranty. To obtain the best service under this warranty, contact the source from whom the Dekton® Surfaces was originally purchased. In order to obtain service under this warranty, you must permit Cosentino North America's authorized agents to inspect your Dekton® Surfaces at your residence. You must reasonably cooperate with the Authorized Installer and Cosentino North America's agents in the efforts to service this warranty. For more information about this warranty, please visit www.cosentinowarranty.com. For additional information contact:

Cosentino North America
2245 Texas Drive, Sixth Floor
Sugar Land, Texas 77479
Attn: Warranty Administrator
Phone: 1.866.268.6837; Email: cs@cosentinogroup.net

All obligations of Cosentino, S.A. and Cosentino North America under this Warranty are contingent upon Cosentino, S.A. and Cosentino North America being provided proper notice by the purchaser covered by the warranty and a reasonable opportunity for Cosentino, S.A. and Cosentino North America to perform. Your failure to allow for an inspection will void this Warranty. In no event shall Cosentino North America or Cosentino, S.A. be liable in either tort or contract for any loss of direct, consequential, punitive or incidental damages, or any similar damages, including but not limited to loss profits damages, arising out of the use or inability to use the product for residential applications covered by this limited warranty. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply. Neither Cosentino North America nor Cosentino, S.A. make any other warranty, representation or guarantee, express or implied, with respect to Dekton® Surfaces for residential use, except as expressly stated herein. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or, in Canada, from province to province. This is the only warranty offered by Cosentino, S.A. for Dekton® Surfaces for residential applications. No one other than Cosentino, S.A. is authorized to make any warranty or promise with respect to Dekton® Surfaces. The holder of this warranty agrees that any dispute, claim or controversy arising from the warranty, that the holder of the warranty and Cosentino North America or Cosentino, S.A. are not able to resolve through the warranty claim process, will be governed by the laws of the State of Texas, in final and binding arbitration in Houston, Texas, administered by the Construction Dispute Resolution Service (CDRS). The arbitrator shall be prohibited from granting any relief that is inconsistent with the terms and conditions of this warranty.

To learn more visit www.dekton.ca

