
Warranty Dekton Facades

10 Years

 **DEKTON**®
designed by **COSENTINO**

Warranty declaration for Dekton facades

Project:

Address:

Warranty holder:

Products covered by this warranty: Dekton by Cosentino®

Date of purchase:

COSENTINO, S.A.U. guarantees the registered owner of Dekton® by Cosentino® products, installed in facades, against product manufacturing faults for a period of 10 years following the date of purchase.

Circumstances included by the warranty

- For a period of 10 years, Cosentino S.A.U is obliged to replace any defective product under the terms and conditions expressed in this document, with the same characteristics, (colour, thickness, etc.) as the product acquired by the client.
- This warranty covers Dekton® by Cosentino® that has been used in the applications defined in the scope of this warranty. It is important that the final choice of colour and finish be made before completing the purchase, as changes made later will not be covered by this warranty.
- This warranty declaration is subject, in all circumstances, to strict observance of the use and maintenance instructions for Dekton® by Cosentino®, as covered in the product's technical Manual and/or its Installation Guides.
- On material supplied with drill holes, grooves and other mechanical operations made to the Dekton® by Cosentino® product at its facilities. The quality of the products is guaranteed within the standard limitations established but the warranty will not apply to unsuitable mechanical operations exceeding the limitations of the material, as the performance and calculation

of such operations shall fall under the responsibility of the technical management for the project.

Circumstances excluded from the warranty

- Any kind of damage caused, either directly or indirectly, by any activity, work or intervention by external third parties to COSENTINO, S.A.U., such as: problems caused by incorrect finish/preparation of the project, unsuitable installation methods, or any other alteration or manipulation of the original Dekton® by Cosentino® product.
- Damage caused by improper use, including (but not limited to) the (i) use of the product for purposes for which it was not intended; (ii) use of the product that infringes the applicable technical or safety rules. (iii) failure to comply with the instructions set out in the Technical Manual and/or Installation Guide.
- Natural disasters, damage caused by interaction with other products or any other cause beyond the control of COSENTINO, S.A.U.
- Any unforeseen or consequential damage, loss or cost, apart from that of the product itself, including but not limited to, damage to other products, facilities or additional or supplementary repairs to plumbing, electrical or building work that may be necessary to repair

or restore the Dekton® by Cosentino® product covered by this warranty are expressly excluded from this warranty and are the exclusive responsibility of the client.

- Likewise, any damages that may arise following the occurrence of the defect covered, including those generated while the claim is being presented and processed, as well as throughout the entire period of time required to replace the product, are expressly excluded from this warranty. This exclusion extends, without limitation, to any damages, including loss of income, that may be caused to the trading, commercial, industrial, professional or merely residential activities of the consumer or purchaser of the product, or any third party.
- Damages that may arise from deficiencies or omissions in the technical project that is the basis for the building work in which the Dekton® by Cosentino® products are used.
- Likewise, differences between samples or photographs of any Dekton® by Cosentino® product and the actual products purchased are excluded. Furthermore, any stains produced by components of the material itself and defects arising from its polishing are also excluded, since COSENTINO, S.A.U. does not sell products presenting such defects for any reason, under any circumstances.
- This warranty will be invalid in the event of repairs and/or handling made to the product without due verification by COSENTINO, S.A.U.

What will be done by Cosentino S.A.U. if a Dekton® product is defective

In the event that a Dekton® by Cosentino® product is defective, as per the terms and conditions of this warranty, COSENTINO, S.A.U. will make appropriate checks and proceed to replace defective product with another with characteristics (colour, thickness, etc) identical to those had by the product purchased by the client, except where this is not possible due to discontinuation of the product, such product will then be replaced by the most similar to it at that time.

How to make a claim

If you believe a Dekton® by Cosentino® product to be defective and wish to make a claim under this warranty, you should inform us by fax, email, letter or telephone, indicating, in all cases, your warranty number, to COSENTINO, S.A.U. Customer Service:

Cosentino®, S.A.
Carretera de Baza-Huércal Overa km 59
04850 Cantoria (Almería)
Tfno: 902 44 41 75 / Fax: 950 44 42 26
atencioncliente@cosentino.com
Website: www.dekton.com



WARRANTY
FACADES



** Obtenga información sobre colores con certificación NSF a través de www.nsf.org

A product designed by **COSENTINO**

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DektonbyCosentino® @Dekton